



# PREFERRED CUSTOMER ADVANTAGES & CONDITIONS

## EUROPE

4LIFE RESEARCH EUROPE, LLC.

Via Augusta, 123  
08006 Barcelona - Spain

### ADVANTAGES FOR THE PREFERRED CUSTOMER

- **Save 25%** on retail price
- **Free product** every month and **credit to redeem** for your favorite product (to comply with the conditions of the Loyalty Program)\*
- **Instant 25% discount** on all purchases that exceed the 100LP\*\*

### CONDITIONS

1. The subscription fee has a cost of €25 (excl. VAT) and covers your first year as a Preferred Customer. Once you have completed one year as a Preferred Customer, you can continue to enjoy all of the advantages by paying an annual subscription renewal fee of €15 (excl. VAT). This fee is subject to change and you will receive an email to proceed with payment using a credit card.
2. Cancellation: All Preferred Customers have the right to cancel their participation at any time, without having to justify any reason. The cancellation request must be sent in writing to the European customer service.
3. Returns: If you are not completely satisfied with a 4Life product, simply inform 4Life within the 30 days following the date of purchase. Shipping expenses are not refunded.
4. This application does not authorise you to market the products or services of 4Life Research Europe. To have this right, you must sign the Independent Distributor application.
5. As a preferred customer of 4Life, you can only be registered with one code.
6. If you send the application by post mail, it must be signed and sent to: 4Life Research Europe, Via Augusta, 123, 08006, Barcelona, Spain.
7. You must include an email address and validate it to be able to track your orders and receive information on products, promotions and other interesting announcements.
8. Considering that national, regional and local laws, as well as market circumstances change periodically, 4Life reserves the right to modify the Preferred Customer conditions and prices on the List of Prices for 4Life Products at its sole discretion, informing the Preferred Customer in writing with reasonable notice. By signing the application, the Preferred Customer undertakes to comply with all amendments and modifications that 4Life may implement. Any modifications will be notified in the Official 4Life Materials and these modifications will enter into force from their date of publication in the Official 4Life Materials, including but not limited to publication in 4Life.com, email distribution, publication in the 4Life bulletin, communications included in orders, and any other method deemed suitable for commercial transactions.
9. The data you provide by completing this subscription form will be recorded in a file owned by 4Life Research Europe, LLC., with address at Via Augusta, 123, 08006, Barcelona, Spain, and will include your express consent to the processing of your personal data by the same and by 4Life Holdings, LLC in the United States for the purposes of managing, maintaining and developing our relationship, as well as for sending information, offers or promotions related to our products and/or services during and even after the end of our commercial relationship, by means of any analogue or electronic means. You hereby consent to the transfer of your personal data to 4Life Holdings LLC, located in the United States, for the purposes specified, the communication of your identification, contact and 4Life activity information to other 4Life distributors, national or international, even beyond the European Union, in the upstream network as well as the publication of your identification data and your photograph on the website and other publications of the company for the purposes identified herein (in this latter case, except where you do not authorise this upon registering with the 4Life platform). If you provide information from third parties, you must have previously informed and requested their consent for the matters set out herein. 4LIFE will process the data in compliance with the stipulations of the applicable data protection regulations, in a legal, loyal, transparent, suitable, pertinent, limited, accurate and up-to-date manner, and undertakes to adopt all reasonable measures so that these can be immediately deleted or corrected when inaccurate, as well as to comply with the applicable security measures. You have the right to access, rectify, cancel, oppose and limit the processing of data, data portability and to not be subject to personalised automated decisions, which can be exercised by sending an email to [GDPR@4LIFE.COM](mailto:GDPR@4LIFE.COM). In the same way, you can revoke your consent at any time. You can also send any complaints to the Spanish Data Protection Agency. In compliance with current legislation, 4LIFE informs you that your data will be stored for the period of validity of the service, as well as during the limitation period for legal actions, in order to attend to any possible liability that may arise from the contractual relationship.
10. For any queries about the Preferred Customer program, please contact the European Customer Service.

\* The Loyalty Program is 4Life's loyalty program that consists of maintaining an automatic monthly order. By maintaining an automatic monthly order of at least 50 LP\*\*, credit is obtained that can be redeemed for products. By maintaining an automatic monthly order of at least 125 LP\*\*, a free product is received. For further information related to the Loyalty Program, please visit [4lifebasics.com](http://4lifebasics.com)

\*\* LP stands for "Life Points" and is the value in points assigned to each 4Life product. For a Preferred Customer, the LP serve to accumulate credit to be redeemed for products and to be able to add at least 125 LP to the purchases and thus obtain the free product.