



HOW TO DO BUSINESS



[Spain]

4LIFE® Research Spain

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Responsible:

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Business Hours:

Office:
Monday to Thursday 9:00 – 21:00
Friday 9:00 – 19:00

Telephone:
Monday to Friday 9:00 – 19:00



Headquarters of 4Life in the United States

HOW TO JOIN 4LIFE?

From October 1st 2018, the only way to join 4Life will be to sign up as a Preferred Customer.

- ☉ Anyone who wishes to form part of 4Life must sign up as a Preferred Customer. We recommended signing up through the 4Life Business app, or by visiting **spain.4life.com/corp/join-us**. You can also sign up by downloading the subscription form and sending it by email to espana@4life.com
- ☉ To complete the subscription process, all Preferred Customers must pay an annual subscription fee of €25 (plus taxes).* This subscription will provide you with the following benefits:
 - Enjoy an automatic discount of 25% on all purchases above 100 LP
 - Exclusive access to the Loyalty Program benefits
 - Access to 4Life University, the 4life.com account and the 4Life Connect app
 - Purchase 4Life products at wholesale prices
 - Possibility of sponsoring new preferred customers and thus becoming a 4Life Independent Distributor.



Until the annual subscription fee has been paid, the Preferred Customer code will not be received and the benefits of the annual subscription cannot therefore be enjoyed.

* From the second year onwards, renewal of the annual subscription fee costs €15 (plus taxes).

WHO CAN BE A DISTRIBUTOR IN SPAIN?



Since 4Life® applies the tax policy corresponding to all Distributors in its Monthly Bonuses, only those with legal residence in Spain can be 4Life distributors. Tax obligations cannot be applied to those who do not have authorisation to work for themselves in Spain. .

Those without legal residence can only sign up as Preferred Customers.

HOW CAN I BECOME A 4LIFE DISTRIBUTOR IN SPAIN?

From October 1st 2018, the only way to become a 4Life Independent Distributor is to sponsor at least one new Preferred Customer. To formalise the new role as a Distributor of 4Life Research Spain S.L., the following must be taken into account:

- ⦿ In Spain, the formalisation of enrollment as a distributor is only completed if the 4Life office receives the original contract, duly completed and signed, together with a copy of the DNI/ NIE national identity document and a copy of the first page of the bank book **within 90 days from the date of subscription of your first preferred customer**. Due to the law on personal data protection, all of this documentation must arrive together (if the documentation arrives separately, it will be destroyed).



EVEN IF THE ENROLLMENT AS A DISTRIBUTOR TAKES PLACE ONLINE, THIS DOCUMENTATION MUST BE RECEIVED. If the documentation is not received within the timeframe mentioned, the code will return to the status of Preferred Customer and the newly enrolled member(s) will automatically move to your upline (without an option for recovery), and any bonuses generated up to that time will be reversed. This rule applies worldwide.

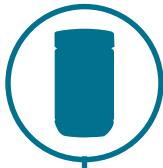
IS THE LOYALTY PROGRAM OBLIGATORY?



The Loyalty Program is not obligatory in Spain, but in order to receive the Benefits of the Builder Bonus incentive, the automatic monthly order for the Loyalty Program must be activated.

HOW ARE ORDERS PLACED IN SPAIN?

- 4Life products can be purchased by mentioning the Customer or Distributor code through the 4Life Business app or by visiting the website spain.4life.com, calling Customer Care, or by personally visiting the European 4Life Office located in Barcelona. Of the more than 80 products created by 4Life for the United States, only the following products are registered and available for sale in Spain (April 2019):



- ★ Transfer Factor™ Classic
- ★ Transfer Factor Tri-Factor™
- ★ Transfer Factor Plus™
- ★ Transfer Factor Chewable
- Transfer Factor Riovida™
- Transfer Factor Riovida Burst™
- Transfer Factor Riovida Stix™
- Transfer Factor BelleVie™
- Transfer Factor Malepro™
- Transfer Factor Glutamine Prime™
- Transfer Factor BCV™
- Transfer Factor Glucoach™
- Transfer Factor Recall
- Transfer Factor Vista™
- Transfer Factor Reflexion™
- Eney go stix™ Berry
- ★ Eney go stix™ Tropical
- NutraStart™ Chocolate
- ★ North American Formula
- NutraStart Vanilla
- ★ BioEFA™
- ★ Super Detox™
- Fibre System Plus
- RiteStart Unisex
- ★ PRO-TF™ Vanilla
- ★ PRO-TF™ Chocolate
- 4Life Transform Renuvo™
- ★ 4Life Transform Burn™
- 4Life Transform Man™
- 4Life Transform Woman™
- ★ Fibro AMJ™
- ★ Transfer Factor Renewall™
- ★ enummi™ line: gentle facial cleanser, refreshing toner, protective day moisturizer, night recovery cream, Life C energizing serum™, restoring eye cream, intensive body lotion & toothpaste.



In order to protect the business of our Distributors, the 4Life products registered in Europe may have a different formulation than in other markets.

ORDER PAYMENT INFORMATION

In Spain, the orders can be paid for in 5 different ways:

1. En efectivo: para compras en la oficina 4Life
2. Credit card (Visa and Master Card): for purchases online, by telephone and in the 4Life office
3. Debit card (Visa and Master Card): for purchases online, by telephone and in the 4Life office
4. PayPal: online purchases, except the Loyalty Program
5. Cash deposit or through bank transfer to the following bank account (except Loyalty Program):

ACCOUNT HOLDER: 4Life Research Spain S.L.
SWIFT: BSCHEM
IBAN: ES97 0049 1819 1626 1102 3708

SHIPPING INFORMATION

MAINLAND AND BALEARIC ISLANDS

- Transport company: UPS
- Minimum purchase: €6
- Percentage surcharge according to the amount of the invoice before taxes:

less than 249€	between €250 and €999,99	more than €1,000
6%	4%	1%

- Estimated delivery time: between 2 and 4 working days from the point at which the order leaves the European warehouse located in Barcelona.*
- Delivery: a specific destination can be chosen. If the recipient is not found at the chosen delivery point, the order will be sent to a UPS Access Point.

CANARY ISLANDS, CEUTA AND MELILLA

For orders delivered to the Canary Islands, we must have the DNI/ NIE national identity document of the recipient as otherwise, it will not be approved by customs.

- Transport company: SEUR
- Minimum purchase: €25
- Percentage surcharge according to the amount of the invoice before taxes: from €192, 13% surcharge
- Estimated delivery time: between 5 and 6 working days from when the order leaves the European warehouse located in Barcelona.*
- Delivery to specific destination: if the recipient is absent, the SEUR courier will make two delivery attempts before returning the order to the 4Life warehouse.

UPS ACCESS POINT: for online purchases on the Peninsula and Balearic Islands

- ETransport company: UPS (a UPS Access Point can be chosen)
- Minimum purchase: €6
- Percentage surcharge according to the amount of the invoice before taxes:

menos de 249€	entre 250 y 999,99€	a partir de 1.000€
6%	4%	1%

- Estimated delivery time: between 2 and 4 working days from the point at which the order leaves the European warehouse located in Barcelona.*
- Collection at a UPS Access Point: available for 10 days from delivery and then returned to the 4Life warehouse.

The transport companies will send emails confirming the shipping to the destination and the order tracking number. It is therefore essential when placing the order to enter an email address for tracking of the order shipment .



* Orders may be delayed due to reasons that cannot be attributed to 4Life: national holidays, local holidays at the destination, weather conditions, etc.

4LIFE España

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LINKS OF INTEREST

4lifetools.eu

- Transport Tariffs
- Product catalogue
- Flyers
- List of prices
- Magazines and more

4lifebasics.com

- Incentives
- Recognition



News channel
(from a mobile)
bit.ly/4Life_WhatsApp_sp



4LifeSpain



ASOCIACIÓN DE
EMPRESAS DE
VENTA DIRECTA

