



**HOW TO DO
BUSINESS**

Europe • 2024



4Life Europe

Our History in Europe

4Life opened its head office in Spain in 2007 in Barcelona. Since then we have opened 2 more offices in Rome and Hamburg.

Through these three locations, 4Life Europe services have gathered thousands of Affiliates as they share 4Life products and opportunity with people throughout Europe.



How to Contact 4Life Europe

For questions about becoming a Preferred Customer or to find out more about our products, contact 4Life Europe Customer Services.

We're on Facebook!

Contact information / Customer Service

Country	email	Phone*	Schedule **	Language(s) ***
Andorra	andorra@4life.com	+34934108033	9 -17 hrs.	Spanish
Austria	austria@4life.com	0800802958	9 -17 hrs.	German - English
Belgium	belgium@4life.com	080026124	9 -17 hrs.	English - French
Bulgaria	bulgaria@4life.com	080030019	10 -18 hrs.	English - Russian
Croatia	croatia@4life.com	0800200447	9 -17 hrs.	English
Czech Republic	czechrepublic@4life.com	800088481	9 -17 hrs.	English - Russian
Denmark	denmark@4life.com	80820234	9 -17 hrs.	English
Estonia	estonia@4life.com	800049097	10 -18 hrs.	English - Russian
Finland	finland@4life.com	0800102179	10 -18 hrs.	English
France	france@4life.com	0805088790	9 -17 hrs.	French - English - Spanish
Germany	germany@4life.com	08000004378	9 -17 hrs.	German - English Spanish - Russian
Greece	greece@4life.com	8008481223	10 -18 hrs.	English
Hungary	hungary@4life.com	0680088108	9 -17 hrs.	English
Ireland	Ireland@4life.com	1800817396	8 -16 hrs.	English
Italy	italy@4life.com	800 69 43 26	9 -17 hrs.	Italian-Spanish
Latvia	latvia@4life.com	80005426	10 -18 hrs.	Russian - English
Lithuania	lithuania@4life.com	880000312	10 -18 hrs.	Russian - English
Luxembourg	luxembourg@4life.com	80026518	9 -17 hrs.	English
Netherlands	netherlands@4life.com	08005802527	9 -17 hrs.	English
Norway	norway@4life.com	+34936013890	9 -17 hrs.	English
Poland	poland@4life.com	800012038	9 -17 hrs.	Polish - English
Portugal	portugal@4life.com	800789880	8 -16 hrs.	Portuguese-Spanish
Romania	romania@4life.com	0800896475	10 -18 hrs.	English
Slovakia	slovakia@4life.com	0800601016	9 -17 hrs.	English - Russian
Slovenia	slovenia@4life.com	080488843	9 -17 hrs.	English - Russian
Spain	espana@4life.com	900111904	9 -17 hrs.	Spanish
Sweden	sweden@4life.com	020888519	9 -17 hrs.	English
Switzerland	switzerland@4life.com	0800002003	9 -17 hrs.	French - Spanish German - Italian - English
United Kingdom	unitedkingdom@4life.com	08000988676	8 -16 hrs.	English - Spanish



* Each country now has its own phone number. It is valid for local calls, if you are in UK, you must call the UK number. Therefore, the numbers listed here are not for international calls i.e., if you are in UK and dial the Spanish number your call won't be answered.

** Business Hours here displayed are according to each country local time.

*** Language(s) in which service is provided to each country.

Join as a Preferred Customer:

Everyone who joins 4Life enrolls as a Preferred Customer.

All Preferred Customer must pay 25 euros of subscription fee. This fee offers the Preferred Customer the following benefits:

- Enjoy a 25% instant discount
- Enjoy the benefits of 4life.com Account, the 4Life App and the 4Life Connect App
- Can purchase 4Life products at the wholesale price
- Access exclusive 4Life Loyalty Program benefits:
 - Monthly Shipments
 - 15% back in Loyalty Points
 - Free product of the month (for orders of 125LP or more)
- Possibility to sponsor and become a 4Life Affiliate

Become an Affiliate

As soon as you enroll a new Preferred Customer with 100LP or more, you should submit the signed Affiliate application form with a copy of your ID / Passport (or any other official document with picture). All the required documents should be submitted within 90 days from the on-line enrollment date of this new Preferred Customer. All documents have to be send to the respective email of your country (see page 2, Contact Information table).

In order to receive your bonuses, you will also have to send your bank information (Bank account number, IBAN, SWIFT). You can send us a copy or use our Bank Information Form.

As an Affiliate you will start to benefit from the Life Reward Basics and its commissions, the many 4Life incentives and the use of MyShop page.

How to Place an Order

Internet orders at www.4life.com. Please select correctly your country before logging-in. To avoid unnecessary delays in process and shipping, all orders placed through european websites can only be shipped within the respective country.

Phone orders by calling our Customer service. Please check out the free toll phone number of your country on page 2 (Contact Information table).

Order payments

- Affiliates* or Preferred Customer orders payments can be made with:
 - Credit Card: Visa and Master Card
 - Paypal: only available for on-line orders and after your first order.

*Affiliates can also use the AR Bonus

- Loyalty can only be paid by Credit Card.

Loyalty Program order

A Loyalty Program order is an order placed on automatic shipment. Sign up in the Loyalty Program is not required however it is recommended, but in order to benefit from the Builder Bonus, you have to activate your 100LP monthly Loyalty order.

The Loyalty Program is available to Preferred Customers and Affiliates with orders starting from 50LPS. The system will automatically generate your first Loyalty order for the following month.

European transport rates:



All the orders are shipped from our warehouse in Spain with UPS (or SEUR in the case of Canary Islands), with a standard rate of 9€ for Europe locations. For orders of 125 € or more, the Shipping is FREE!*

Europe Locations	Standard Rate	Orders of 125 € or more*
Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Northern Ireland, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden	9€	 Free Shipping

*A 2€ home delivery surcharge applies to these countries: Austria, Belgium, Denmark, Finland, France, Germany, Netherlands, Italy, Luxembourg, Spain, Poland, Portugal, Czech Republic, and Sweden.

WHAT IS AN UPS ACCESS POINT**?

It's a commercial establishment (electrical retailers, libraries, service stations, etc.) nearby your preferred address, so you can pick it up whenever its best for you.

**Ups Access Points are available for online orders in: Austria, Belgium, Denmark, Finland, France, Germany, Holland, Italy, Luxembourg, Spain, Norway, Poland, Portugal, United Kingdom, Czech Republic, Sweden and Switzerland.



To avoid unnecessary delays in process and shipping, all orders placed through european websites can only be shipped within the respective country. For example, if an Affiliate logs into the Belgium website, an Affiliate can only ship products to Belgium. If you want products shipped to a specific EU country, you must log-in to that country's specific website.

Delivery times



Estimated delivery times are between 2 to 6 business days depending on the shipping zone.

Tracking of your order***




In order to receive the confirmation, a correct email should be provided. You will receive the tracking number once the order leaves our warehouse.

***Once your order leaves the 4Life Europe warehouse, you will receive an email so you can track the delivery of your order.

European transport rates: Other Zones

Other Zones	Standard Rate	Orders of 250 € or more*
Açores, Cyprus, Guernsey, Jersey, Malta, Norway**, Madeira and Switzerland.	16 €	 Free Shipping

Other Zones	Minimum Fee	Orders of 192 € or more
Canary Islands, Ceuta and Melilla	25 €	13% surcharge

Other Zones	Standard Rate	Orders of 200 € or more*
United Kingdom	12€	 Free Shipping

Other Zones	Standard Rate	Orders of 125 € or more
Andorra**	9€ + 28€ surcharge	 Free Shipping

*A 2€ home delivery surcharge applies to these countries: Norway, United Kingdom and Switzerland.

**Andorra and Norway: Customs formalities at origin are included. Destination fees and taxes are excluded. Delays due to customs detentions are beyond 4Life's control.

Bonus Detail

Bonuses are paid directly to Affiliates bank account. 4Life must have the Affiliates correct Bank information in order for them to be paid otherwise the bonus will remain on their 4life AR account.

- Bonuses are paid via bank transfer with a minimum of 20€. Bonuses are paid on the 11th of the following month.
- You can also earn the Rapid Reward bonus; it is generated the following day of the order and can last from 2 to 3 days according to the banking process. In order to receive the Rapid Reward Bonus, you must have generated at least 100LP the month before.

Compensation Plan

- Discover your payout potential! Download the European compensation plan [HERE](#).
- Although there is no restriction for doing business in Europe, please note that the Italian market has a specific Compensation Plan. You can download the Italian compensation plan [HERE](#).

4Life Europe

OFFICE LOCATIONS

Spain Office:

4Life Research Spain S.L.
Av. Diagonal, 453 bis, 7^a
08036 Barcelona
España

German Office:

4Life Research Germany GmbH
Fuhlent wiete 10
20355 Hamburg
Deutschland

Italian Office:

4Life Research Italy S.R.L.
Via Antonio Salandra,
18 - 00187 - Roma
Italia

Useful Links



4LifeEurope



4Life_Europe



Youtube

4Life App



App Store



Google Play

4Life™

THE IMMUNE SYSTEM *Company*