



HOW TO DO BUSINESS



Europe

4Life[®]

TOGETHER, BUILDING PEOPLE[™]

2019

4LIFE® Europe

Our History in Europe

4Life opened its head office in Spain in 2007 in Barcelona. Since then we have opened 2 more offices in Rome and Hamburg.

Through these three locations, 4Life Europe services have gathered thousands of distributors as they share 4Life products and opportunity with people throughout Europe.

How to Contact 4Life Europe

For questions about becoming a Preferred Customer or to find out more about our products, contact 4Life Europe Customer Services:



We're on Facebook!



Check out our page to find out more about our latest news.

<https://www.facebook.com/4LifeEurope>

Contact information / Customer Service



Country	email	Phone*	Schedule **	Language(s) ***
Austria	austria@4life.com	080088668258	9-19 hrs.	German
Belgium	belgium@4life.com	080026124	9-19 hrs.	English - French
Bulgaria	bulgaria@4life.com	080030019	10-20 hrs.	English - Russian
Croatia	croatia@4life.com	0800200447	9-19 hrs.	English
Czech Republic	czechrepublic@4life.com	800088481	9-19 hrs.	English - Russian
Denmark	denmark@4life.com	80820234	9-19 hrs.	English
Estonia	estonia@4life.com	8000049097	10-20 hrs.	English - Russian
Finland	finland@4life.com	0800102179	10-20 hrs.	English
France	france@4life.com	0805088790	9-19 hrs.	French - English - Spanish
Germany	germany@4life.com	08000004378	9-19 hrs.	German - Spanish - Russian
Greece	greece@4life.com	8008481223	10-20 hrs.	English
Hungary	hungary@4life.com	0680088108	9-19 hrs.	English
Ireland	ireland@4life.com	1800817396	8-18 hrs.	English
Italy	italy@4life.com	800137003	9-19 hrs.	Italian-Spanish
Latvia	latvia@4life.com	80005426	10-20 hrs.	Russian - English
Lithuania	lithuania@4life.com	80000312	10-20 hrs.	Russian - English
Luxembourg	luxembourg@4life.com	80080926	9-19 hrs.	English
Netherlands	netherlands@4life.com	08005802527	9-19 hrs.	English
Norway	norway@4life.com	80024894	9-19 hrs.	English
Poland	poland@4life.com	800012038	9-19 hrs.	Polish - English
Portugal	portugal@4life.com	800789880	8-18 hrs.	Portuguese-Spanish
Romania	romania@4life.com	0800896475	10-20 hrs.	English
Slovakia	slovakia@4life.com	0800601016	9-19 hrs.	English - Russian
Slovenia	slovenia@4life.com	080488843	9-19 hrs.	English - Russian
Spain	espana@4life.com	900111904	9-19 hrs.	Spanish
Sweden	sweden@4life.com	020888519	9-19 hrs.	English
Switzerland	switzerland@4life.com	0800002003	9-19 hrs.	English - Spanish - German
United Kingdom	unitedkingdom@4life.com	08000988676	8-18 hrs.	English - Spanish

* Each country has its own phone number. Each toll-free number listed here is valid for local calls only. Therefore, the numbers listed here are not for international calls. For example: if you are in UK, you must call the UK number; if you are in UK and dial the Spanish number, your call won't go through.

** Business Hours here displayed are according to each country local time.

*** Language(s) in which service is provided to each country.

Join as a Preferred Customer:

- ⦿ Everyone who joins 4Life enrolls as a Preferred Customer.

All Preferred Customer must pay 25 euros of subscription fee. This fee offers the Preferred Customer the following benefits:

- Enjoy a 25% instant discount
- Enjoy the benefits of 4Life University, a 4life.com Account, and the 4Life Connect App
- Can purchase 4Life products at the wholesale price
- Access exclusive 4Life Loyalty Program benefits:
 - Monthly Shipments
 - 15% back in Product Credits
 - Free product of the month (for orders of 125LP or more)
- Possibility to sponsor and become a 4Life Distributor

Become a Distributor

- ⦿ As soon as you enroll a new Preferred Customer with 100LP or more, you should submit the signed distributor application form with a copy of your ID / Passport (or any other official document with picture). All the required documents should be submitted within 90 days from the online enrollment date of this new Preferred Customer. All documents have to be send to to the respective email of your country (see page 2, Contact Information table).
- ⦿ In order to receive your bonuses, you will also have to send your bank information (Bank account number, IBAN, SWIFT). You can send us a copy or use our Bank Information Form.
- ⦿ As a Distributor you will start to benefit from the Life Reward Basics and its commissions, the many 4Life incentives and the use of My4Life page.

How to Place an Order

- ⦿ Internet orders at www.4life.com. *Please select correctly your country before logging-in*. To avoid unnecessary delays in process and shipping, all orders placed through european websites can only be shipped within the respective country.
- ⦿ Phone orders by calling our Customer service. Please check out the free toll phone number of your country on page 2 (Contact Information table).

Order payments

- ⦿ Distributors* or Preferred Customer orders payments can be made with:
 - Credit Card: Visa and Master Card
 - Paypal: only available for online orders and after your first order.

*Distributors can also use the AR Bonus

- ⦿ Loyalty can only be paid by Credit Card.

Loyalty Program order

A Loyalty Program order is an order placed on automatic shipment. Sign up in the Loyalty Program is not required however it is recommended, but in order to benefit from the Builder Bonus, you have to activate your 100LP monthly Loyalty order.

The Loyalty Program is available to Preferred Customers and Distributors with orders starting from 50LPS. The system will automatically generate your first Loyalty order for the following month.

European transport rates: Zones 1 & 2



All the orders are shipped from our warehouse in Spain with UPS (or SEUR in the case of Canary Islands), with a minimum cost of 6 € for Zone 1, and 9 € for Zone 2

Shipping zone	Countries*	Minimum fee	Surcharge according to the invoice subtotal		
			<250€	250€ – 999,99€	≥1.000€
1	Austria, Belgium, France, Germany, Luxembourg, Netherlands, Portugal, and Spain	6 €	6 %	4 %	1 %
2	Bulgaria, Croatia, Channel Islands, Czech Republic, Denmark, Estonia, Finland, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia, Sweden, and United Kingdom	9 €	6 %	4 %	1 %

*UPS ACCESS POINT™ IS AVAILABLE FOR ONLINE ORDERS IN: Austria, Belgium, Denmark, Finland, France, Germany, Italy, Luxembourg, Netherlands, Poland, Spain, Sweden and United Kingdom.

WHAT IS AN UPS ACCESS POINT?

It's a commercial establishment (electrical retailers, libraries, service stations, etc.) nearby your preferred address, so you can pick it up whenever its best for you.



To avoid unnecessary delays in process and shipping, all orders placed through european websites can only be shipped within the respective country. For example, if a distributor logs into the Belgium website, a distributor can only ship products to Belgium. If you want products shipped to a specific EU country, you must log-in to that country's specific website.

European transport rates: Other Zones

Other Zones	Minimum fee	Surcharge according to the invoice subtotal
Canary Islands	55 €	13% surcharge from 423 €
Cyprus and Malta	36 €	10% surcharge from 136 €
Madeira and the Azores	20 €	10% surcharge from 200 €
Norway*	16 €	10% surcharge from 160 €
Switzerland	16 €	10% surcharge from 160 €

* The customs formalities in origin are included. Destination rates and taxes are not listed.

Delivery times



Estimated delivery times are between 2 to 6 business days depending on the shipping zone.

Tracking of your order



In order to receive the confirmation, a correct email should be provided. You will receive the tracking number once the order leaves our warehouse.

Bonus Detail

Bonuses are paid directly to distributor's bank account. 4Life must have the Distributor's correct Bank information in order for them to be paid otherwise the bonus will remain on their 4life AR account.

- ⦿ Bonuses are paid via bank transfer with a minimum of 20€. Bonuses are paid on the 11th of the following month.
- ⦿ You can also earn the Rapid Reward bonus; it is generated the following day of the order and can last from 2 to 3 days according to the banking process. In order to receive the Rapid Reward Bonus, you must have generated at least 100LP the month before.

Compensation Plan

- ⦿ Although there is no restriction for doing business in Europe, please note that the Italian market has a specific Compensation Plan.
- ⦿ You can download the European or the Italian compensation plan by visiting 4lifetools.eu

4LIFE EUROPE

OFFICE LOCATIONS

Spain Office:

4Life Research
Avenida Diagonal
453 bis 7^a
08036 Barcelona
Spain

German Office:

4Life Research Germany GmbH
Fuhlent wiete 10
20355 Hamburg
Deutschland

Italian Office:

4Life Research Italy S.R.L.
Via Antonio Salandra,
18 - 00187 - Roma



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