

In order to continue offering the best service and logistics in the European market, from April onwards we are announcing improvements in our logistics system.



This improvements includes the consolidation of all our shipments through SEUR/DPD*

Shipping zone	Country	Minimum fee	Surcharge according to the invoice subtotal		
			≤249€	250€ – 999€	≥1.000€
1	Belgium, France, Germany, Holland, Luxembourg, Portugal, and Spain.	6 €	6 %	4 %	1 %
2	Austria, Italy, and United Kingdom	9 €			
3	Czech Republic, Denmark, Estonia, Hungary, Ireland, Latvia, Lithuania, Poland, Slovakia, Slovenia, and Sweden	12,50 €			
4	Bulgaria, Croatia, Finland, Greece, and Romania	15 €			

country or region	Minimum fee	Surcharge according to the invoice subtotal
Switzerland**	19 €	10% surcharge from 190 €
Madeira and the Azores*	20 €	10% surcharge from 200 €
Channel Islands	25 €	10% surcharge from 125 €
Norway**	30 €	10% surcharge from 300 €
Cyprus and Malta	36 €	10% surcharge from 136 €
Canary Islands	55 €	13% surcharge from 423 €



NEW SHIPPING ZONES

For the calculation of the shipping, review the new shipping zones and the consolidation at European level of the countries/regions.



TRACKING OF YOUR ORDER

You will receive an email*** so you can track your order.



To avoid unnecessary delays in process and shipping, all orders placed through european websites can only be shipped within the respective country. **For example**, if a distributor logs into the Belgium website, a distributor can only ship products to

Belgium. If you want products shipped to a specific EU country, you must login to that country's specific website.



DELIVERY TIMES

Estimated delivery times are between 2 to 6 business days depending on the shipping zone.

* In Madeira and the Azores shipments are via UPS.

** Switzerland and Norway: the customs formalities in origin are included. Destination rates and taxes, excluded.

*** For a better management of shipments tracking, it is important that you to keep your email address updated at your 4Life account